

Customer Complaints Manager

If you as a customer are not satisfied with our service, it is important that you contact us to let us know about your experience. In such case, the Customer Complaints Manager at Brock Milton Capital will handle your matter.

The Customer Complaints Manager is to be contacted in writing. Describe your case and what you are dissatisfied with. You will shortly receive a written confirmation that we have received your case and if necessary, we will ask questions in order to investigate your matter in the best way. A decision about compensation or rejection will be notified in writing.

If you do not accept our decision, you can contact Konsumenternas Bank- och finansbyrå for advice. You can also have your case reviewed by Allmänna reklamationsnämnden (ARN). You can read more at www.konsumenternas.se www.arn.se.

Brock Milton Capital AB has assigned Coeli Asset Management AB, AIF and UCITS manager, to act as its Complaints Manager. If you want to file a complaint about our investment service, contact our Customer Complaints Manager by sending an email to klagomalsansvarig@coeli.se or by regular mail to Complaints Manager Coeli Asset Management AB, Post Box 3317, SE-103 66 Stockholm, Sweden.